

## Uptime v3 Agreement - Special Conditions for Cisco Converged Communications Products

### 1 Application

- 1.1 For the purposes of these special conditions “Cisco® Converged Communication (CC) Configuration Items” means the products listed in clause 1.2.
- 1.2 These special conditions apply to:
- 1.3 These special conditions apply to:
  - (a) Cisco® Call Control hardware and Software (Cisco® IP Telephony Servers and Voice Gateways);
  - (b) Cisco® IP Telephony end points;
  - (c) Cisco® Voice Applications (Cisco® Unified Communications Manager, Voice mail/Unified Messaging, Audio Conferencing, Mobility); and
  - (d) Cisco® Telepresence
- 1.4 These special conditions do not apply to Cisco® CC Configuration Items that have been classified as end-of-service by Cisco®

### 2 Assessments (Option)

#### ***NTT's obligations***

- 2.1 If this option is selected by the Client, NTT must perform a Technology Lifecycle Management Assessment (TLMA) Express Service.

#### **Additional Terms and Conditions**

- 2.2 Further terms and conditions and details of the Services to be provided by NTT for the Technology Lifecycle Management Assessment (TLMA) Express Service are set out at <https://hello.global.ntt/-/media/ntt/global/legal/australia/uptime-tlma-assessment-appendix.pdf>.