

End User Services - Endpoint Protection

1 Overview of the Service

This service includes the deployment and management of Antivirus to include endpoint detection and response on Client endpoints.

2 Client Responsibilities

- (a) Client will comply and agree with any applicable third-party license terms and conditions related to the NTT Endpoint Security Protection Suite.
- (b) Client must provide change windows and appropriate testing of new versions within its environment.
- (c) Client must deploy NTT Endpoint Security Protection Suite to non-NTT managed Client endpoints
- (d) Client warrants that it has obtained all consents necessary for the end user data to be collected and used on its behalf for the NTT Endpoint Security Protection Suite and that it has a legal basis for requesting such information (excluding consents from NTT employees and agents).

3 Service Specific Operations

Task	Description
License Endpoint Security Protection Suite	NTT will license from a 3rd party standard Endpoint Security Protection Suite used by NTT (the "NTT Endpoint Security Protection Suite"). Client and Client End must agree, accept and abide by those license terms.
Deploy and Manage Endpoint Security Protection Suite	NTT will deploy and manage the NTT standard Endpoint Security Protection Suite to NTT managed Client endpoints that are in-scope in the SOW. Note: Client endpoints include laptop or desktop machines but not mobile devices, such as phones or tablets.
	NTT will manage the NTT standard Endpoint Security Protection Suite to non-NTT managed Client endpoints. Note: Client endpoints include laptop or desktop machines but not mobile devices, such as phones or tablets.
Monitor and Update Security Definitions	NTT standard Endpoint Security Protection Suite will configure endpoints to monitor remote endpoint security definitions daily or as new emergency security definitions become available and update when discovered as provided by the third party provider.
Alerting Integration	NTT will integrate alerting for the supported NTT Endpoint Protection Suite into the NTT ITSM (ticketing system) or SIEM (up to the assumed log baseline) for centralized response if SIEM or NTT ITSM is In-Scope in the SOW.
Endpoint Protection Platform Update	NTT Endpoint Protection Platform will be updated to latest NTT recommended release in accordance with NTT policy.
Global Exclusions Policy Configuration	NTT will provide initial configuration of Global Exclusions Policy and Client-specific Exclusion Policy.
Global Exclusions Policy Management	NTT will manage the Global Exclusions or Client-specific Exclusion Policy, up to the hours purchased per the Fees Schedule and as designated in the SOW.
Endpoint Protection Software Suite Deployment	NTT will provide packaged deployment of the standard NTT Endpoint Protection Software Suite to either a central repository or as a standalone package for local install.

4 Supported Environments

4.1 The following environments are supported:

- (a) Client premises
- (b) Remote End User premises

5 Out of Scope

Tasks associated with the migration of an existing installation are not included in standard pricing for this service and must be provided separately.

6 Service Specific Terms and Conditions

By selecting this service as in Scope in the SOW Client and its End User explicitly agreeing to abide by the restrictive terms and conditions found at Endpoint Protection as if NTT was CrowdStrike and Client is Customer. As for any non-restrictive terms and conditions contained in the preceding, NTT will provide those in so much as it actually receives them from its

provider. NTT reserves the right to change the provider and associated legal terms from time to time and Client agrees to abide by these terms.