

1 Networking Management - Firewall Policy Management

1.1 Overview of the Service

This service provides policy/rule set management of firewalls remotely in the Client's data center, colocation facility or in public cloud. NTT will create a Complex Policy Implementation Plan for policy/rule set changes for existing policies that will be implemented by the Advanced Firewall service. Firewall Policy Management is not a standalone service and is only in scope if *NTT Networking Management - Basic Firewall Service* and *NTT Networking Management - Advanced Firewall* service have also been contracted.

1.2 Client Responsibilities

- (a) Client is responsible for design of new policies
- (b) Client is responsible providing details of the requirement in a service request.
- (c) Client must approve each change design in a timely manner and in accordance with the deliverable process prior to implementation through the contractually agreed change control process.
- (d) Anything not expressly identified as In Scope in this Service Description.

1.3 Service Specific Operations

Only the following tasks are in scope in this SOW:

Task	Description
Create Complex Policy Implementation Plan	<ul style="list-style-type: none"> NTT will review the Service Request and estimate the required time to complete the Complex Policy Implementation Plan, in the event the estimate is greater than three (3) hours the change is out of scope and Client must complete a Change Order for a project and pay the required additional fees. NTT will create the following, a Complex Policy Implementation Plan counting the following sections will satisfy the acceptance criteria: <ul style="list-style-type: none"> Change implementation plan containing a technical implementation of the provided Client Details in the Service Request. Backout section Post implementation validation section (May be a request for the Client to confirm functionality) NTT will send the Complex Policy Implementation Plan for approval in accordance with the MSA Deliverable Acceptance Process. Upon Client approval The Complex Policy Implementation Plan will be processed in accordance with the previously agreed Change Control Process in the MSA by the Advanced Firewall Service.

Any methodology, intellectual property or other aspects contained in the Complex Policy Implementation Plan shall remain the property of the NTT or its licensors.

1.4 Limitations and Out of Scope

The services described in this document do not include the following and are out of scope:

- - (a) Policy review outside the context of a change.
 - (b) Changes which exceed the Fair Use Policy may be subject to additional charges.
 - (c) Changes that are anticipated to exceed 3 hours in design time may be subject to additional charges.
 - (d) Non-network firewall policy changes.
 - (e) Functions not compatible with the hardware capabilities.
 - (f) The total number of Service Requests under this service description exceeds Configuration Items that can have a Network Firewall Policy Change multiplied by 5 in a contract year or exceeds the Fair Use Policy.