

Enhanced Security Services - Data Loss Prevention

1 Overview of Service

NTT will if specifically selected as in Scope in the SOW, implement, manage and support Data Loss Prevention (DLP) software which protects sensitive data against unauthorized access, use, sharing, or other egress.

2 Client Responsibilities

- (a) Client is responsible for major software upgrade decisions (software upgrades that change the major software version revision and/or that change any part of the system architecture or infrastructure).
- (b) Client to select from the 3rd party vendor standard DLP modules that are available for selection, the modules to be supported in this Service Description.
- (c) Client to provide interpretation of specific compliance requirements and classification of data.
- (d) The applicable Client policies are attached to this Statement of Work (SOW). Any changes to Client's policies or classifications involving the Services shall be subject to the change control process.

3 Service Specific Operations

Service	Tasks
Patching and Maintenance	Patch and maintain DLP application consoles and supported servers with minor software upgrades as provided by the 3rd party vendor. Minor software upgrades do not include software upgrades that change the major software version or any part of the system architecture or infrastructure. Major software upgrades may be performed twice per year, subject to availability and client approval.
Manage and Support	Manage and support Client selected modules.
Deployment of DLP Agents	Deploy DLP agents or targets, limited to Server operating systems managed by NTT, up to available in scope license count.
Creation and Configuration	Create and configure new patterns, regular expressions, modules, and/or templates based on client input.
SIEM Integration	Send logs to the SIEM for further automated correlation up to the purchased events per second (EPS) threshold included in the SOW.
Log Retention	Logs will be kept for one (1) year, unless Client has purchased Long Term Storage under this SOW; in which case, logs will be kept for the duration of the applicable Long-Term Storage.

4 Supported Environments

- (a) NTT managed client on-premises data center
- (b) NTT managed private and public cloud

5 Out of Scope

Enhanced Security is not a standalone offer, and can only be included when standard security is in Scope in the SOW.