# NTT DATA

# NTT Ltd. Sustainability Report 2023

## People. Planet. Potential.

**Working together to enable the connected future**

We launched our sustainability ambition in 2021, in line with our purpose to use technology to enable a better, more connected future for all.

## Our Sustainability Ambition

Our approach to sustainability is guided by the United Nations Sustainable Development Goals (SDGs). We've identified three interconnected themes to which we are dedicating our resources. They are planet, economy and communities.

| Connected Planet | Connected Economy | Connected Communities |
|---|---|---|
| Using technology solutions to help protect, restore and regenerate the natural world, and conserve precious natural resources for future generations. | Using our trusted technology to help organizations thrive and make their contributions to a sustainable and resilient digital future. | Supporting diverse and inclusive communities where we operate, enabling access so everyone has the opportunity to realize their potential. |
| **#1 Climate change** Reducing our own emissions to net zero, abating our clients' emissions and proactively responding to climate-related risks. | **#1 Smart solutions** Creating secure digital solutions with our partners to tackle social and environmental issues for clients across multiple sectors. | **#1 Digital access** Enabling accessible and inclusive connections, to ensure everyone benefits from a digital economy. |
| **#2 Biodiversity** Using technology to protect the natural world and regenerate ecosystems and oceans. | **#2 Privacy and data security** Ensuring the maximum security and privacy of our solutions, to enable the safe running of services and critical infrastructure. | **#2 Education and upskilling** Facilitating access to education and building skills for the future. |
| **#3 Circularity** Building circularity and regenerative principles into the way we operate, reducing waste, emissions and water usage across our value chain. | **#3 Ethics, values and governance** Acting transparently and responsibly to build a connected, trusted economy. | **#3 Diversity, equity and inclusion** Building a more diverse and inclusive workforce and world, through targeted efforts with marginalized groups. |

### Our commitment (Connected Planet)
- Net-zero emissions across our operations by 2030, and across our value chain by 2040
- 100% renewable energy in our data centers by 2030, and in our offices and facilities by 2035
- Solutions for biodiversity on every continent where we operate by 2025
- Incorporate circular design into the way we operate by 2026 to reduce waste and carbon emissions

### Our commitment (Connected Economy)
- Grow our portfolio of smart solutions to support our clients and partners in reducing 200 million tonnes of greenhouse gas emissions by 2026
- Establish a Sustainability Innovation Fund and mentorship program for climate technology and smart solutions
- Maintain the best standards of cybersecurity, data privacy and data protection
- Ensure high standards of ethical behavior in line with our Code of Business Conduct and Ethics and underpinned by our values of integrity, trust and connect
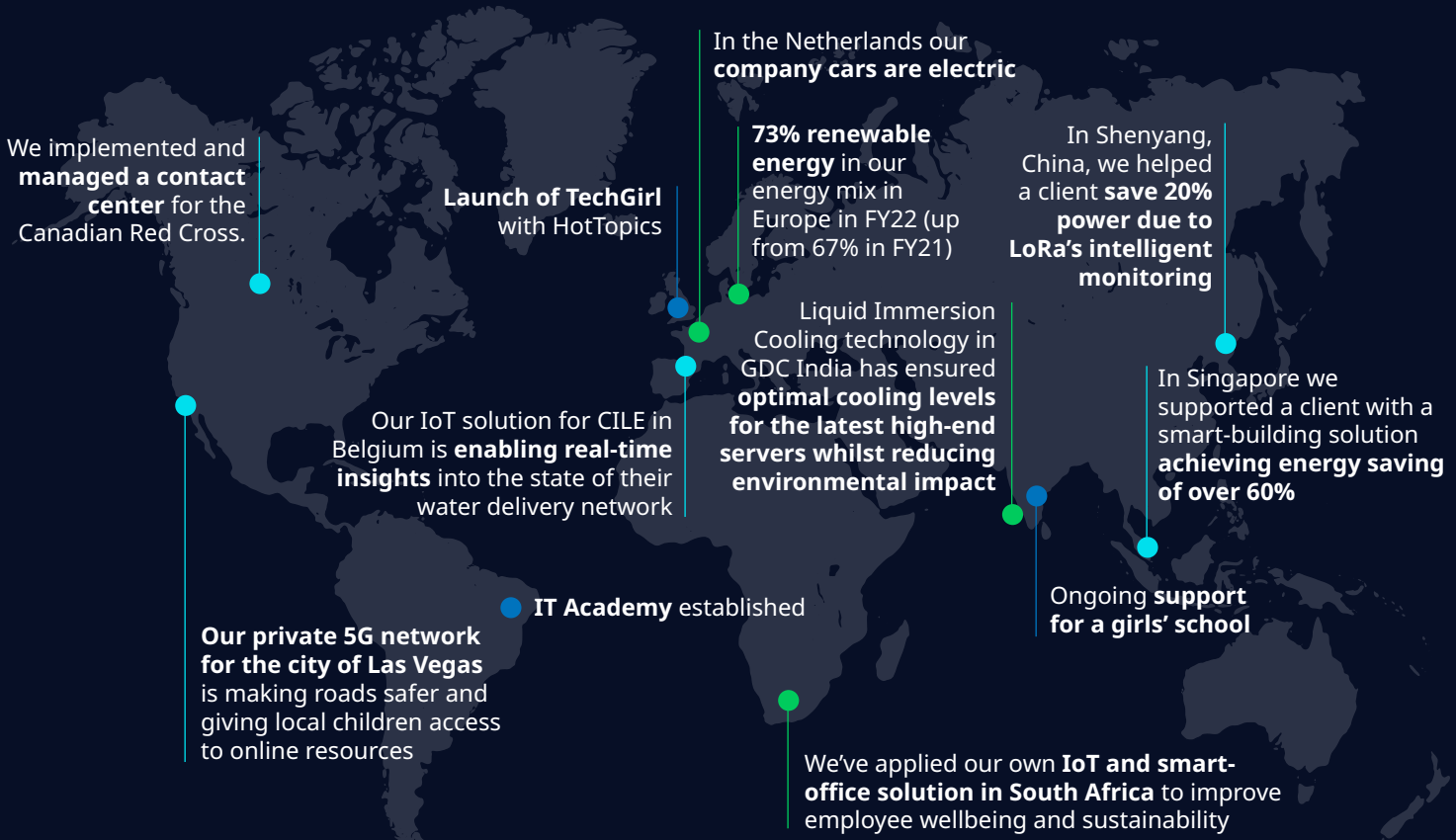
### Our commitment (Connected Communities)
- Provide 5 million young people and children from underprivileged areas with digital access and education opportunities by 2030
- Contribute 1 million hours of employee volunteering every year from 2025, focused on education and conservation
- Have more than 50% of employees belonging to one or more diversity categories by 2025
- Double the diversity of our executive leadership team by 2025

### Our Progress (Connected Planet)
We reduced our total emissions by 21%, and was one of the first IT companies to receive validation for our net zero targets from SBTi.

### Our Progress (Connected Economy)
We joined and report to the UN Global Compact (UNGC), the world's largest corporate sustainability initiative.

### Our Progress (Connected Communities)
Our employees contributed 22,604 hours of volunteering to support diverse initiatives around the world.

## Highlights

- We implemented and **managed a contact center** for the Canadian Red Cross.
- **Launch of TechGirl** with HotTopics
- In the Netherlands our **company cars are electric**
- **73% renewable energy** in our energy mix in Europe in FY22 (up from 67% in FY21)
- In Shenyang, China, we helped a client **save 20% power due to LoRa's intelligent monitoring**
- Liquid Immersion Cooling technology in GDC India has ensured **optimal cooling levels for the latest high-end servers whilst reducing environmental impact**
- In Singapore we supported a client with a smart-building solution **achieving energy saving of over 60%**
- Our IoT solution for CILE in Belgium is **enabling real-time insights** into the state of their water delivery network
- **IT Academy** established
- Ongoing **support for a girls' school**
- **Our private 5G network for the city of Las Vegas** is making roads safer and giving local children access to online resources
- We've applied our own **IoT and smart-office solution in South Africa** to improve employee wellbeing and sustainability

**Read the full 2023 Sustainability Report**

## Join the conversation