

Higher education reimagined

The dynamic, staff-focused future of education

NTT DATA will work with your university to enable new ways of connecting people through secure, compliant tools for administrative and teaching staff. We can support future-facing universities to enable their pressured staff to do more with less, drive student engagement, increase success and drive efficiency.

What we deliver

- **Advanced collaboration tools:** Easy-to-use communications and contact systems put teachers and admin staff in better contact and facilitate engagement.
- **Process automation and data-driven and AI-powered engagement,** using AI and machine learning create more personalized assistance for pressured administrators and automate remote admin and organizational workloads, resource planning, scheduling and communications.
- **Targeted development:** NTT DATA can support digital training and skills development for staff.

Benefits to the university

- **Staff will be supported, and the best people will be retained.** With our support, universities can develop a connected experience that brings the best staff into faculties and ensures they can work, teach and research effectively and collaboratively.
- **Staff focus, staff achievement and success.** By automating their mundane work, administrators can create

learning and educational environments for the future, and teachers can drive the best possible learning outcomes.

- **Improved efficiency.** With administration work shifted to automation, errors reduce and speed of work increases. This means that pressured admin teams can do more student and critical administration work and leave scheduling to the bots.
- **Better engagement, better knowledge.** Secure and compliant tools for collaboration also mean that knowledge sharing, academic research and innovation can be better delivered and protected to increase the university's performance and retention of staff.

Why partner with NTT DATA

- **Secure collaboration:** NTT DATA's security capabilities and advanced collaboration and workplace skills make the tools for interaction and collaboration highly secure, freeing administrators and teachers to do more.

- **Comprehensive capability:** We can connect teacher-enabling collaboration systems with networks and cloud to ensure seamless, unified and complete workflow support for staff.
- **Resources and tools:** Our global scale means that we can provide the widest possible support for collaboration and communication, and bring in best practices from across the world to enhance staff training and development.
- **GenAI capability:** Highly personalized suggestion and co-pilot tools and assistants support staff, personalizing and automating admin and resourcing as well as training programs.
- **Local resources:** The unique and sensitive nature of university communications means that teams being on the ground and able to adapt systems for their specific use cases and structure will aid with adoption and use - driving ROI.

Solutions and services

- **Expert consulting:** We work with you to find ways to streamline admin processes, seeing where processes and practices can free up administrators and teachers .
- **Education-sector knowledge:** We bring best-practice-based understanding of how other universities are empowering administrators to do more through technology, data and AI.
- **Robust workplaces:** We introduce adaptive communications that make work easier for admin staff and teachers.
- **Agile cloud:** We ensure fast-scaling resources and sharing of data across highly distributed organizations, administration areas and campuses.